

Scope of ISP's Coverage

JCMM Ventures, LLC

FRN: 0018603860

DBA: Net-change.com

Type of ISP Service: Fixed Wireless

Description of Service:

Effective: September 25, 2018

New- First time disclosure

Certification of Filing Accuracy

I state under penalty of perjury that the foregoing is true and correct.

Executed on September 25, 2018

A handwritten signature in black ink, appearing to read "Mark Montgomery", with a stylized, cursive script.

Mark Montgomery
Owner

Net-change Internet Broadband Disclosures

Net-change strives to provide customers with easy-to-understand information about the services we provide.

Additionally, the Federal Communications Commission ("FCC") requires that Net-change and other providers of broadband Internet access services disclose certain information regarding those Internet services.

Network Practices

Net-change *does not* discriminate against lawful Internet content, applications, services, or non-harmful devices.

Blocking

Net-change *does not* block or otherwise prevent end user access to lawful content, applications, services, or non-harmful devices

Throttling

Net-change *does not* degrade or impair access to lawful Internet traffic on the basis of content, application, service, user, or use of a non-harmful device.

Affiliated Prioritization

Net-change *does not* directly or indirectly favor some traffic over other traffic, including through use of techniques such as traffic shaping, prioritization, or resource reservation, to benefit an affiliate.

Paid Prioritization

Net-change *does not* directly or indirectly favor some traffic over other traffic, including through use of techniques such as traffic shaping, prioritization, or resource reservation, in exchange for consideration, monetary or otherwise.

Congestion Management

Net-change *does not* currently implement a system to manage congestion. Normal network management includes identifying spam and preventing its delivery to customer email accounts, and preventing the distribution of malware, viruses, or other harmful code or content.

Application-Specific Behavior

Net-change *does not* block or rate-control specific protocols or protocol ports (except to prevent spam/ malicious attacks), *does not* modify protocol fields in ways not prescribed by protocol standards, and *does not* otherwise inhibit or favor certain applications or classes of applications.

Device Attachment Rules

Net-change *does not* restrict equipment beyond the demarcation.

Security

Net-change blocks a limited number of ports that are commonly used to send spam or launch DoS attacks. Customers are encouraged to protect their own devices with up-to-date antivirus software.

Performance Characteristics

Service Description

Net-change provides best effort fixed wireless Internet.

Commercial Terms

Pricing and Other Fees

Net-change's Internet access services may be subject to promotional rates. Additional fees such as for installation and early termination may apply. To find out our current pricing please call our office at 252-482-7683.

Data Usage Plans

Net-change *does not* apply any "data caps," usage thresholds, or any other form of usage-based billing.

Privacy Policies

Net-change *does not* sell or share customer's personal data to anyone. We do not store network traffic.

Redress Options

If you have any questions about these disclosures or have any other concerns about Net-change Internet service, please contact Net-change at info@net-change.com.